

5 STEPS TO PREPARE FOR YOUR VISIT



01

Complete the electronic paperwork.

Link is emailed & texted from Eye Health Clinic.

02

Bring your glasses and sunglasses

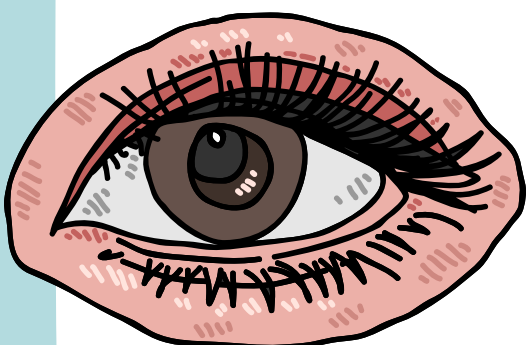


03

Gather a list of what you use: medications, supplements, & eyedrops.

04

Snap a pic of the numbers and brand on your contact lens box.



05

Avoid heavy makeup and false lashes.

F.A.Q

Do I need to know my insurance subscriber information?

If your insurance is under your parent(s) or spouse; please have their date of birth, full name, current address, and last 4 digits of their social security numbers. Certain insurance plans require this information when verifying eligibility.

What if I am unable to fill out electronic paperwork?

If insurance and medications are difficult to input on the electronic paperwork, it is okay to bypass these and bring them before you are seen for your appointment.

Can my minor child be seen without a legal guardian present?

If the patient is under 18, we need a form filled out by a parent or legal guardian. This must be requested and received prior to the appointment time.

Do I need to reschedule my appointment if I am running late?

We value our patients' and providers' time which is why we have established a ten-minute late policy. If a patient is more than 10 minutes late for an appointment, we may need to reschedule the appointment.

Are masks required to be seen by the doctor?

We currently have a mask optional policy. We respect all decisions in regard to facial coverings. If you would like your provider to wear a mask, please inform our staff during check-in.

Do I need to provide COVID Vaccine documentation before making my appointment?

No, you may schedule an appointment regardless of vaccination status.

Whom do I contact if I have any questions or concerns regarding my appointment?

Please feel free to contact us during office hours, our staff is always here to help!

Optical Hours:

Monday-Friday 10am to 8pm | Sat 9am to 6pm | Sun 12-4pm

Doctor Hours (can be variable, call to verify):

Mon/Tues 12-6pm | Thurs/Fri 10am-4pm | Sat 9am-3pm

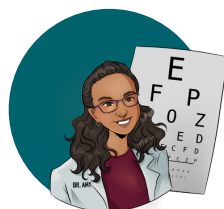
Thank you for taking the time to look over this material & for choosing Eye Health Clinic.

If you have any questions, do not hesitate to reach out.

TEXT **850-290-0599**

CALL **850-273-7158.**

We look forward to taking care of your eyes,
Dr. Amy Ruzicka, OD, FAAO



 **ANECNOTE**